



Check iPad Settings:

1 Check the Apple ID

The iPad Apple ID **MUST** be signed into the student's **@enfieldschools.org** email address and password.

DO NOT sign out/into a personal Apple ID.

THIS IS THE #1 CAUSE OF MOST iPad PROBLEMS!

2 Check for Software Updates Weekly

If there is an update available:

- 1) Plug in the iPad to Charge.
- 2) Make sure it is connected to WIFI.
- 3) Start the Update.

THIS IS THE #2 CAUSE OF MOST iPad PROBLEMS!

3 Check Manager for App Updates

Only install Apps from the Manager App!

Never try to install from the regular App Store!

THIS IS THE #3 CAUSE OF MOST iPad PROBLEMS!

If an App seems like it isn't working, it might need an update.

Open the Manager App to:

- 1) Update any installed Apps.
- 2) See Apps available to install.

4 Come to school with a fully charged iPad.

Close Apps to preserve battery

Double-click the home button and swipe up on all apps not in use to make the battery last longer.

Keep the iPad in the case

Removing the iPad from the case increases the chance of damage to the screen and buttons.

Store the iPad in a safe place

Keep the iPad away from extreme heat and cold. Keep it away from liquids.

Give the iPad a fresh start periodically

Press and HOLD the LOCK button and the HOME button at the same time until the screen turns black and restarts.